



Let's STAY SAFE TOGETHER

Dear Guests,

Our priority is to update our policies, services and procedures to guarantee you the safest and most enjoyable experience possible. Keeping up with the latest information regarding Covid-19, we would like to assure you that all the necessary measures have been taken for the protection of our guests and employees.

Being one of the most beautiful hotels on the island of Kalymnos, Kantouni Beach Boutique Hotel has always endorsed the values of hospitality, solidarity, friendliness, strong human relationships and ecological awareness. Our hotel complies with all HACCP cleaning protocols and standards. In full awareness of its responsibility towards guests, associates, staff and the local population, Kantouni Beach Boutique Hotel has successfully met the recent health crisis challenges and has taken all necessary measures to protect everyone.

We are constantly monitoring the situation in full compliance with the guidelines of the competent health and safety authorities. To this end, the HEALTH FIRST certificate that has been elaborated by the Greek government ensures that opening of hotels will take place in a climate of confidence and trust. We want to see you back soon.

We stay optimistic, let's stay SAFE together.

General Information

Our highest priority is to keep everyone safe. Our hotel has received the “Health First” Protocol certification from the Greek competent authorities in strict compliance with the guidelines of the World Health Organization and local authorities.

- Health First Protocol
- An emergency team and action plan has been set up
- All members of our staff have undergone training on all measures and wear personal protective equipment (PPE)
- Hand sanitizers have been placed in all common areas
- Information signs have been placed in all departments and common areas
- The use of face mask is mandatory in all outdoor and common indoor areas

The Manager of the hotel has been designated as the health coordinator and will make sure that the action plan is being properly carried out.

All of us in Kantouni Beach Boutique Hotel will be glad to welcome you and guarantee you the safest and most relaxing summer experience.

In particular, we are implementing the following policies during your stay in our hotel:

RECEPTION

Upon arrival at the hotel, you will notice that some changes have been made to ensure your safety and to guarantee a pleasant stay:

- Reception staff wearing masks or protective face screens
- Disinfectant gel and basic health information available on the Front Desk
- Redistribution of furniture in common areas, floor markings that guarantee appropriate distance between guests
- All key cards are disinfected
- We have created a mobile app for a more contactless stay, effortless and swift check-in & check-out procedures and easily accessible information.
- We will do our best not to change the usual time for check-in (14:00) and

Kantouni Beach Boutique Hotel

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check-out (12:00)

- Less payments in cash shifting towards contactless transactions
- For public health protection, the hotel will keep an updated record of all guests staying at the hotel – name, nationality, date of arrival and departure, contact details (address, telephone number, e-mail address). Certainly, all actions will comply with the EU General Data Protection Regulation (GDPR).

ROOMS

We want your room to be a comfortable and secure space and thus, all cleaning and disinfection procedures will be intensified:

- All rooms, mattresses, sofa beds and lounges have been disinfected before the opening of our hotel.
- A room cleaning service will be provided daily each time guests leave the room. If guests do not want their room to be cleaned on a daily basis, they should inform the reception upon arrival. Room towels will be changed daily.
- Decorative and non-essential items have been removed.
- All spaces have been disinfected prior to the arrival of guests and all objects (linen, towels, minibar items) are clean and ready to use.
- Enhanced cleaning technologies including steam cleaners and latest technology disinfecting materials.
- All most frequently touched surfaces (door handles, toilet flush, TV remote) are regularly disinfected.
- Special products for the proper cleaning of AC units after every departure.
- Deep cleaning, disinfection, ventilation and sealing of the room after every departure.

KYMATA RESTAURANT & COCKTAIL BAR

Enjoy your meal by sharing a table with your loved ones. Our wide range of dining options is of the highest quality as always.

- Restaurant pre-booking is advised
- Use of face mask is mandatory in all waiting areas and the buffet area
- Self-service has been minimized to avoid food being handled by guests
- Staff and guests will be reminded to maintain the minimum social distance of 2m (floor markings)
- All food safety policies are followed, in accordance to HACCP
- Daily cleaning and disinfection of the kitchen and other food preparation areas and surfaces, proper cooking and storage of food and application of special hygiene and sanitation practices
- Tables and chairs are disinfected before serving new guests, so that you can have a pleasant and safe dining experience in our restaurant

BEACH & SWIMMING POOL

Indulge yourself with a dive in our swimming pool with its incredible view or in the crystalline waters of the Aegean Sea! To make this possible, we have ensured social distancing between people on the swimming pool area (a distance of at least 2 meters in each direction between two people under two different umbrellas is kept) and a new maximum capacity has been set for the swimming pool.

- Appropriate maintenance procedures will be applied and records of pool water will be kept.
- All sunbeds are regularly disinfected.
- Gel dispensers will be available in all common areas and toilets
- The swimming pool and the beach will be monitored by members of our staff to avoid overcrowding



HELP US STAY SAFE TOGETHER

Maintain distances (1.5m - 2m)

Regular use of hand sanitizers available in all common areas

Be careful during your stay outside the hotel premises

The wellness and safety of our guests is our guiding principle and our highest priority. We do our best to create a peaceful environment where guests can discover their inner self, and we are well aware of how important it is to feel safe.

We look forward to safely welcoming you to our little piece of paradise!

With regards,

The Management and the team of Kantouni Beach Boutique Hotel